

PERFORMANCE REPORTING UPDATE

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1. SUMMARY

- 1.1 The Performance and Improvement Framework (PIF) sets out the process for presenting the Council's performance reports.
- 1.2 The paper identifies the performance reporting activities that have occurred during the reporting period and outlines the planned activity for Performance Management and Reporting commencing 2023/24.

It is recommended that the Audit and Scrutiny Committee:

- 1.3 Note that this report presents Council performance reporting arrangements across all services;
- 1.4 Note that the Strategic and Area Committees have responsibility to scrutinise operational performance;
- 1.5 Note and agree the planned activity for Performance Management and Reporting during 2023/24 onwards.

Pippa Milne  
Chief Executive

## PERFORMANCE REPORTING UPDATE

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### 2. SUMMARY

- 2.1 The Performance and Improvement Framework (PIF) sets out the process for presenting the Council's performance reports. This is under review.
- 2.2 The paper identifies the performance reporting activities that have occurred during the reporting period and outlines the planned activity for Performance Management and Reporting commencing 2023/24.

### 3. RECOMMENDATIONS

It is recommended that the Audit and Scrutiny Committee:

- 3.1 Note that this report presents Council performance reporting arrangements across all services;
- 3.2 Note that the Strategic and Area Committees have responsibility to scrutinise operational performance;
- 3.3 Note and agree the planned activity for Performance Management and Reporting during 2023/24 onwards.

### 4. DETAIL

- 4.1 The Performance and Improvement Framework (PIF) was approved by the Council in September 2017. The PIF sets out the agreed framework for planning, monitoring and reporting the Council's performance.
- 4.2 To support scrutiny of performance by Elected Members and Senior Officers in September 2020 the Performance Excellence Project (PEP) commenced. The following is a summary of the project outputs to date. As part of this project the PIF will be updated to reflect the outcomes of the project.
- 4.3 A suite of 47 high-level indicators aligned to the Corporate Outcomes have been identified and developed. These 47 indicators are known as the Corporate Outcome Indicators – COIs. The full list of the 47 Corporate Outcome Indicators is attached (Appendix 1).

The COIs will be included in the Council Annual Report 2022/23 and presented to this committee prior to publication later in the year.

- 4.4 Reporting to the 4 Area Committees on a quarterly basis has continued. These reports focus on area level operational performance measures. The format of the report has been amended to fully comply with the Public Bodies Accessibility Legislation.
- 4.5 Working with the Corporate Programme Co-ordinator, a quarterly reporting template is currently being trialled. The purpose of the template is to ensure a succinct summary of the Transformational, Project and Strategic (wa0e pur)-3 (b5)02 Tatebm (4 (e)TJ 0 -1.32 T(c)-1 (i)1 c)-1w tst



be reported to the appropriate committees. It is proposed that going forward the Council 6-Month Performance Report that has been presented at this committee is replaced with the Council Annual Report containing the information as outlined above.

## 5.0 CONCLUSION

This report updates the Audit and Scrutiny Committee on planned changes to the PIF in line with the Performance Excellence Project and other key strategic aims.

## 6.0 IMPLICATIONS

6.1 Policy: None

6.2 Financial: None

6.3 Legal: None

6.4 HR: None

6.5 Fairer Scotland Duty: None

6.5.1 Equalities - protected characteristics: None

6.5.2 Socio-economic Duty: None

6.5.3 Islands: None

6.6 Climate Change: None

6.7 Risk: This report sets out key challenges to the organisation and actions in response to these.

6.8 Customer Service: None

For further information contact:

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## APPENDICES

Appendix 1 - Suite of 47 Corporate Outcome Indicators

Pippa Milne , Chief Executive – Argyll and Bute Council  
22 May 2023

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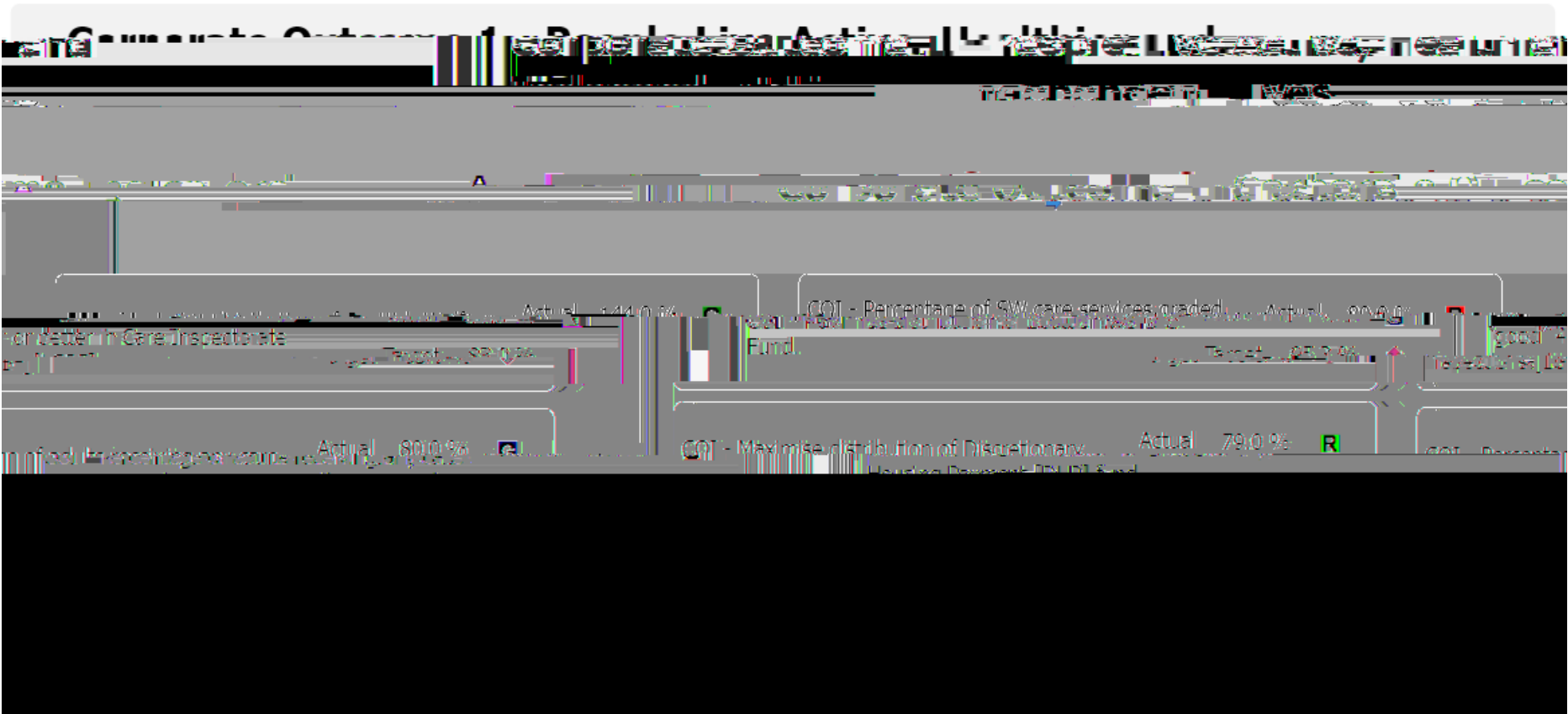
# Council Scorecard 2022-23

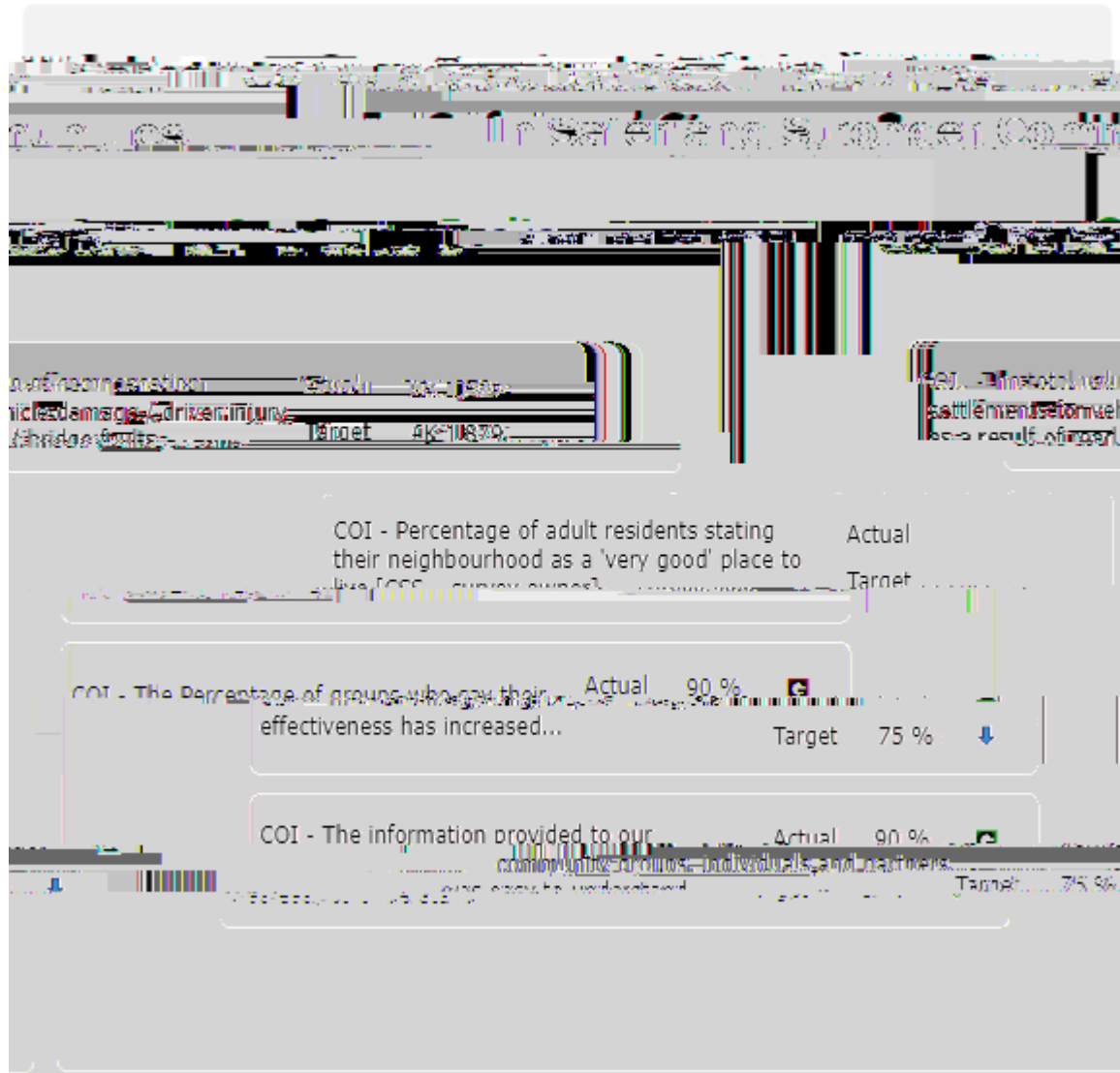
FY 2022-23

Mobile

COUNCIL

Scorecard

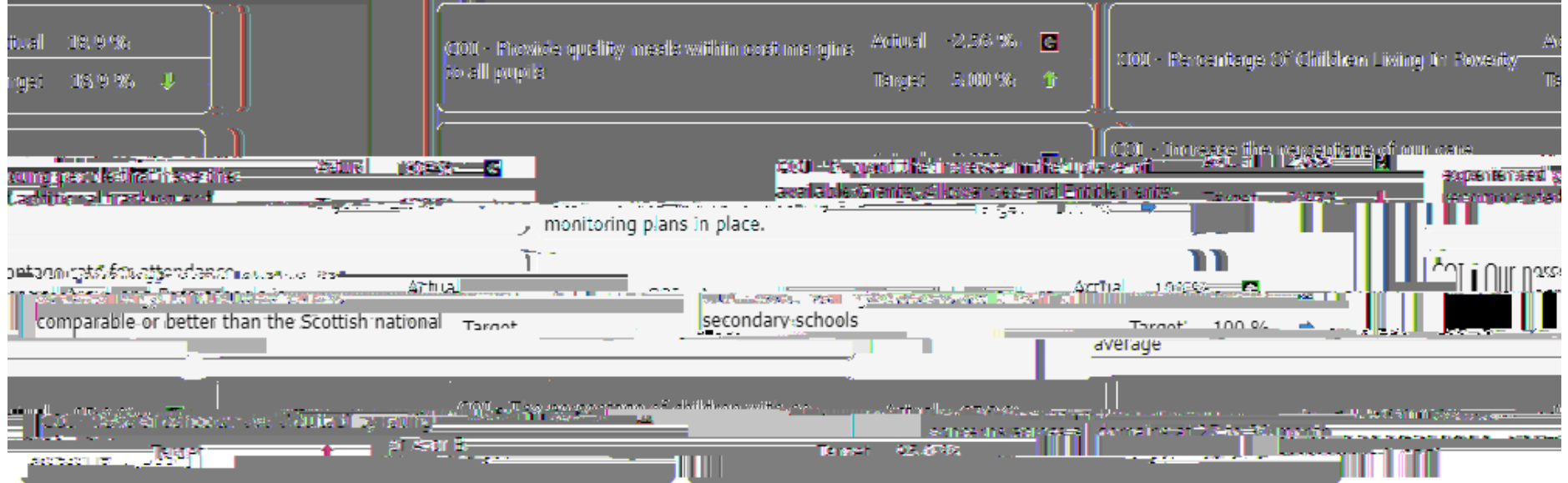






# Parents' Expectations: Children and Young People Hear The Best Possible Story

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monitoring plans in place.



Corporate Outcome 5 - Our Economy Is Diverse and Thriving

Corporate Outcome Indicators

percentage of homeless applicants Actual 30

COI - Maintain the percentage of local suppliers Actual 22,5 %

COI - The p



