

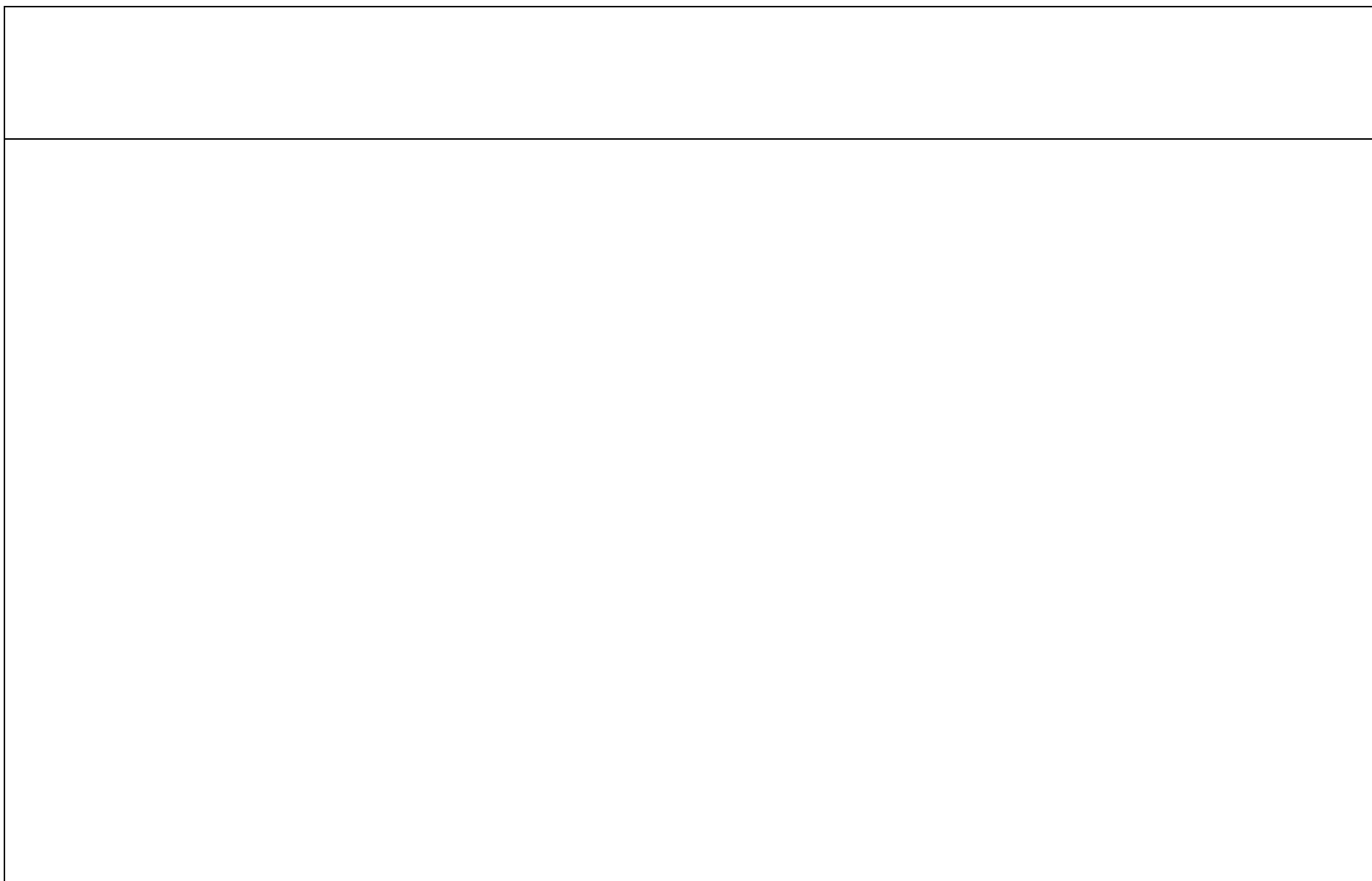
## SERVICE ANNUAL PERFORMANCE REVIEW

NAME OF SERVICE: LEGAL & REGULATORY SUPPORT	PERIOD: FINANCIAL YEAR 2020/21
<b>1. DELIVERING OUR OUTCOMES</b>  <i>Our case studies help illustrate the positive contribution the Service has made to our communities and provides examples of good service delivery.</i>	
<b>Corporate Outcome - People Live Active Healthier And Independent Lives</b> <b>Business Outcome BO102: We Provide Support, Prevention And Opportunities To Help People Make Better Lifestyle Choices</b>  <i>Success Measure: LRS102_01-Advice and assistance from Welfare Rights is provided to Clients to ensure they maximise their income</i>  a) We worked with service partners to deliver the redesigned advice service to cope with demand from vulnerable and non-vulnerable clients. Advice and assistance from Welfare Rights is provided to Clients to ensure they maximise their income. Exceeded targets despite difficult delivery.	
<b>Corporate Outcome - People Will Live In Safer And Stronger Communities</b> <b>Business Outcome BO104: Our Communities Are Protected And Supported</b>  a) The Trading Standards Team maintained a reactive presence to deal with all premises identified as high risk.  b) Developed the Community Safety Partnership Strategy 2021-2023 which underpins the Argyll and Bute Outcome Improvement Plan and sets out strategic priorities in relation to: <ul style="list-style-type: none"><li>• We live in a safe and positive community</li><li>• We encourage safer road and water use</li><li>• Our natural and built environment is protected</li><li>• Our communities are supported and included</li></ul> It also identifies how key partners including the Council, Police Scotland, Scottish Fire and Rescue Service, HM Coastguard, Health & Social Care Partnership (HSCP), Third Sector Interface (TSI)	

SERVICE ANNUAL PERFORMANCE REVIEW

Corporate Outcome - Our Economy Is Diverse And Thriving

Business Outcome BO

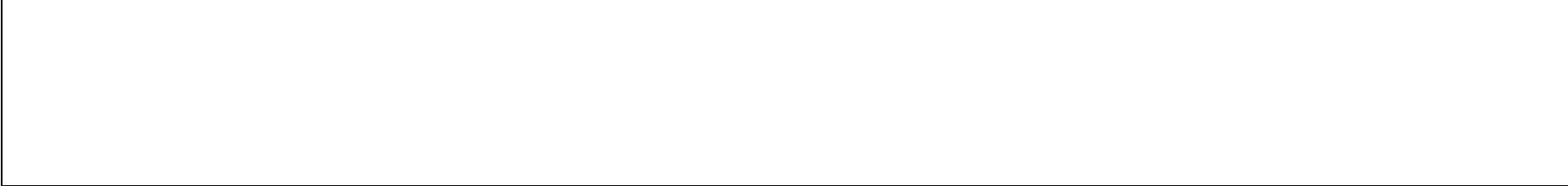
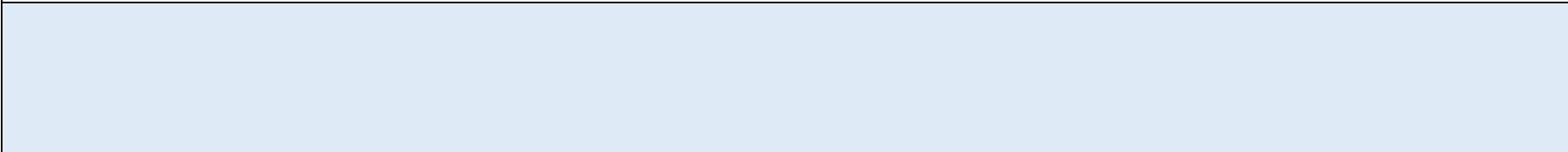



# SERVICE ANNUAL PERFORMANCE REVIEW

**Corporate Outcome - Getting it right**

**Business Outcome BO116: We Engage And Work With Our Customers, Staff And Partners**

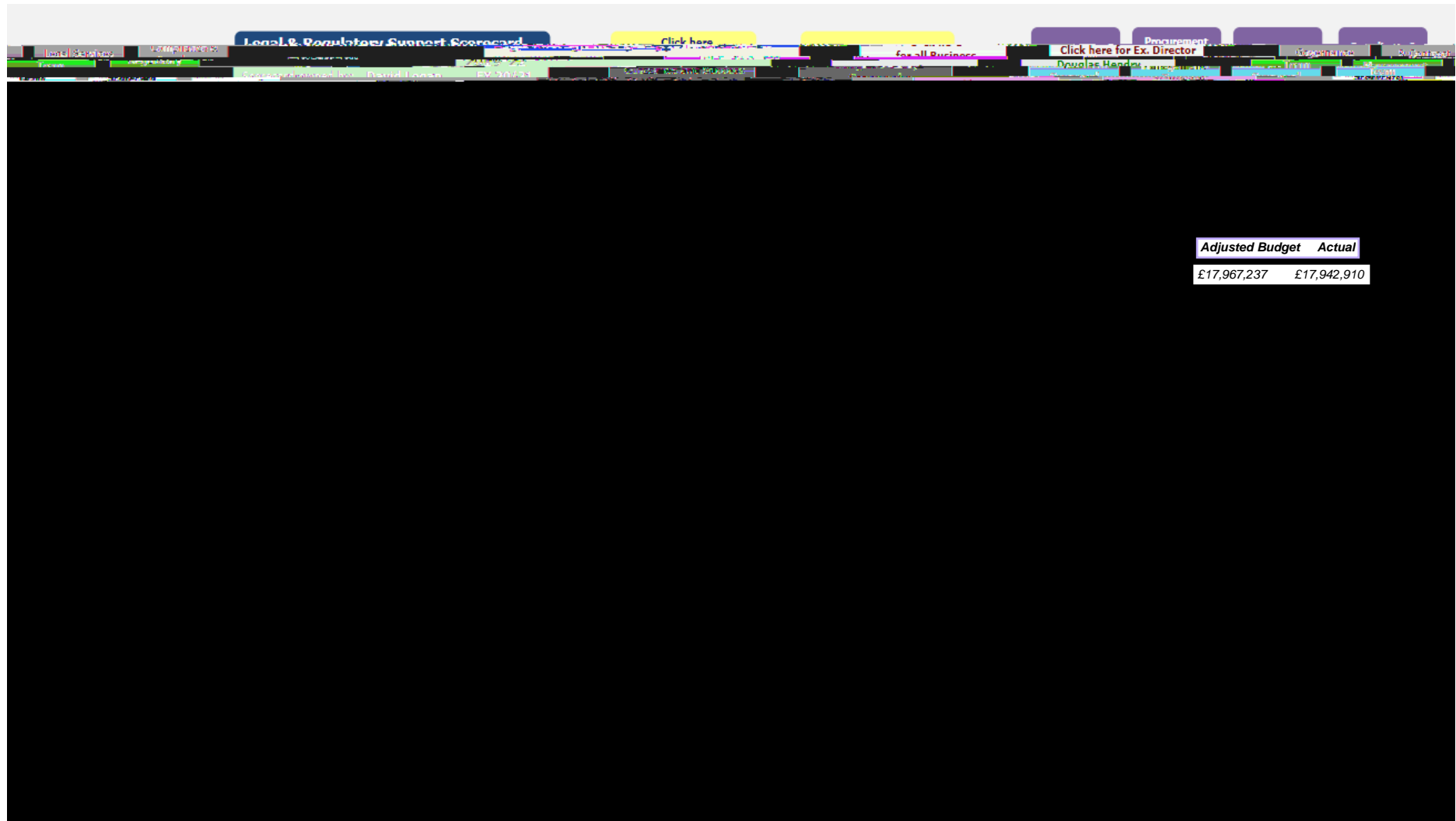
a) Led the Council's Tactical Group and provided a co-ordinated response across Legal & Regulatory Support Teams who lead on Health & Safety and the





# SERVICE ANNUAL PERFORMANCE REVIEW

## LEGAL & REGULATORY SUPPORT – ANNUAL SCORECARD 2020/21



# SERVICE ANNUAL PERFORMANCE REVIEW

## Legal & Regulatory Support Scorecard

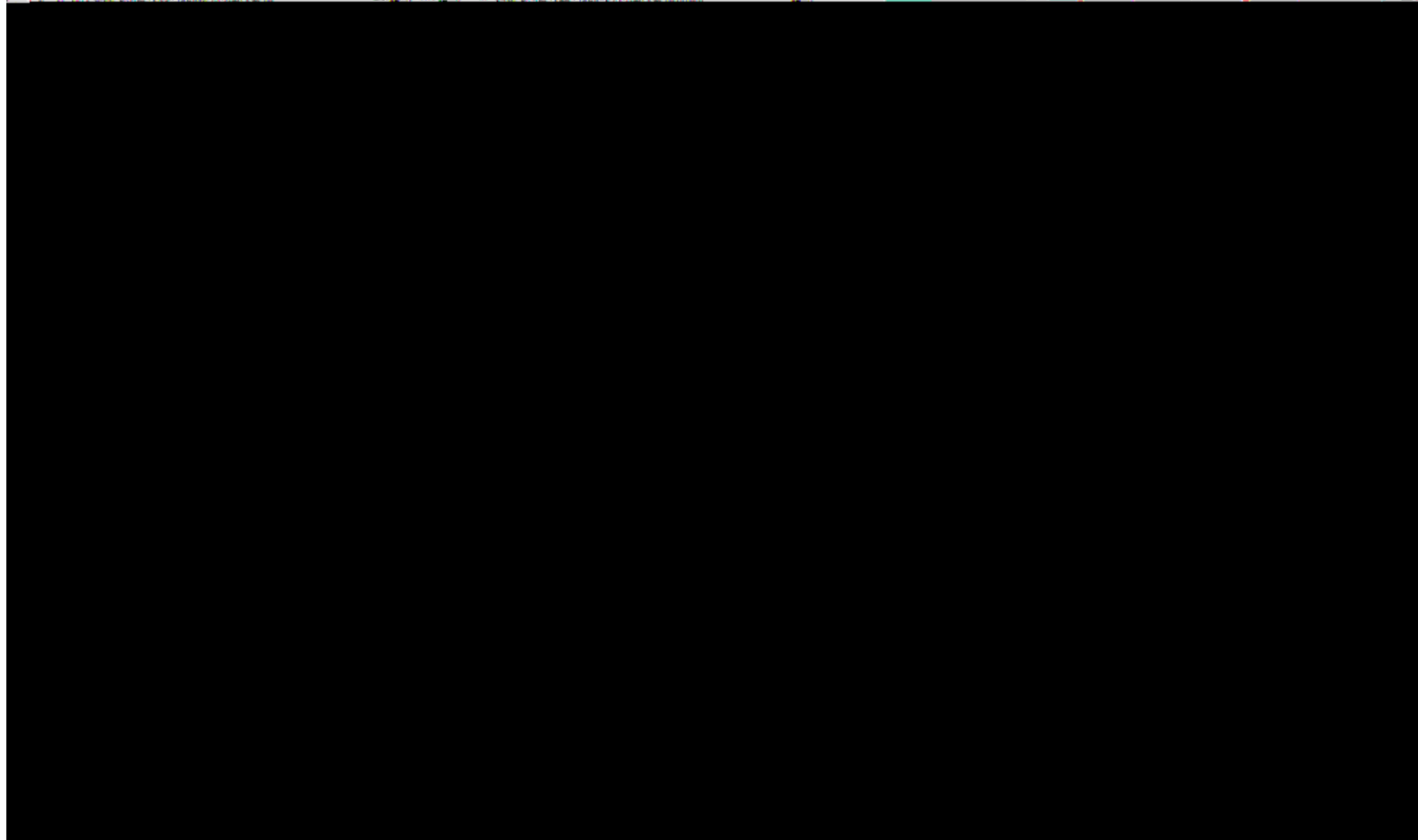
2019-22

Scorecard owned by: David Logan

FY 20/21

BO113: Our Infrastructure Is Safe And Fit For The Future [LRS]

Success Measure



# SERVICE ANNUAL PERFORMANCE REVIEW

